

Facts & Figures

The world's largest finance and accounting operation

- Paid 5.7 million military members, civilian personnel, retirees and annuitants
- Processed 11.2 million contractor invoices
- Made 7.3 million travel payments
- Disbursed \$346.6 billion
- Recorded 124 million accounting transactions
- Accounted for 267 active DoD appropriations
- Managed \$176 billion in military retirement trust funds
- Accounted for \$12.5 billion in foreign military sales

In 1991, the Secretary of Defense created the Defense Finance and Accounting Service to reduce the cost of Defense Department finance and accounting operations and to strengthen financial management through consolidation of finance and accounting activities across the department. Since inception, DFAS has consolidated more than 300 installation-level finance and accounting offices into 26, and reduced the work force from about 27,000 to approximately 16,000 personnel.

DFAS is financed by its customers rather than through direct appropriations. This service-provider relationship with its customers pushes DFAS to seek continuous innovation and improvement in the quality of services it provides. DFAS has steadily reduced its operating costs and has returned these savings to customers in the form of decreased bills.

DFAS is big business and is focused on organizing to provide bottom line best value to our customer.

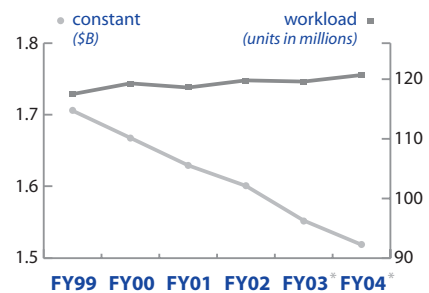
Read more about DFAS at <http://www.dfas.mil>.

Current as of January 2003

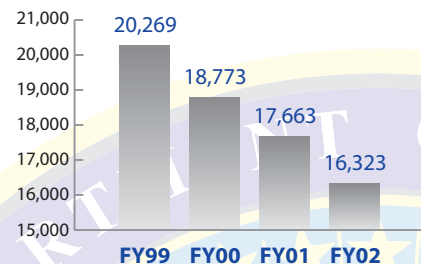
Cost to Customers (\$M)

	FY01	FY02	FY03*
Army	613	555	515
Navy	389	346	320
Marine Corps	83	78	75
Air Force	334	314	288
Agencies	264	246	233
Total	\$1,683	\$1,539	\$1,431

Operating Costs



Total Work Force



www.dfas.mil